

ORIGINAL

NEW APPLICATION



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AZ CORP COMMISSION
DOCUMENT CONTROL

September 24, 2003

Verizon California Inc.

112 S. Lakeview Canyon Road, CA501GC
Thousand Oaks, CA 91362-3811
805 372-6000

(AZICL-0043)
(EPTR # 11896)

Advice Letter No. 225

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

T-01846B-03-0707

Verizon California Inc. hereby transmits for filing the following new tariff schedule:

Exchange and Network Service Tariff

Schedule No. A-1 Network Access Line Service

17th Revised Sheet A1-1
11th Revised Sheet A1-1A
3rd Revised Sheet A1-5E
1st Revised Sheet A1-5F
3rd Revised Sheet A1-10
1st Revised Sheet A1-29

Arizona Corporation Commission
DOCKETED

SEP 25 2003

DOCKETED BY

CAR

The purpose of this filing is to establish in the tariff a Snowbird Service, which allows customers to suspend service while reserving their telephone number and underlying facilities. To support Verizon's tariff rate of 50% of monthly charges, attached are the tariffs of Navajo Communications Company, CenturyTel of the Southwest and Frontier Communications of the White Mountains for this service. Besides the establishment of the Snowbird Service, which has been offered in Arizona for some time, this filing also includes minor housekeeping changes.

In addition, Verizon will provide a Confidential Filing Summary to Commission staff supporting this filing under a protective agreement.

An effective date of October 25, 2003, is respectfully requested.

It is requested that the stamped "Approved" copy of this filing be returned to the address below:

Director - Regulatory
Verizon California Inc.
112 S. Lakeview Canyon Road
CA501GC
Thousand Oaks, CA 91362

If you have any questions, please call me at (805) 372-6751, or Lorraine Kocen at (805) 372-6945.

Advice Letter No. 225
September 24, 2003
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VERIZON CALIFORNIA INC.

A handwritten signature in black ink, reading "Susan K. Miller". The signature is written in a cursive, flowing style.

Susan K. Miller
Manager-Regulatory Affairs

SKM/BJ

Enclosure

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 29 of this schedule are effective as of the date shown on each sheet.

(P)

| <u>Sheets</u> | <u>Number of Revision</u> |
|---------------|-------------------------------|
| 1 | 17th • (P) |
| 1A | 11th • (P) |
| 2 | 1st |
| 3 | 1st |
| 4 | 4th |
| 4A | 2nd |
| 5 | 1st |
| 5A | 2nd |
| 5B | 1st |
| 5C | 2nd |
| 5D | 1st |
| 5E | 3rd • (P) |
| 5F | 1st • (P) |
| 6 | 3rd |
| 7 | 3rd |
| 8 | 1st |
| 9 | 1st |
| 10 | 3rd * |
| 11 | 2nd |
| 12 | 2nd |
| 13 | 2nd |
| 14 | 2nd |
| 15 | 4th |
| 16 | 3rd |
| 16A | 5th |
| 16B | 1st |
| 17 | 1st |
| 18 | 1st |
| 19 | 2nd |
| 20 | 1st |

* Denotes Change

(P) Pending approval of Advice Letter No. 224.

(continued)

Advice Letter No. 225

Issued By

Date Filed SEP 24, 2003

Decision No. _____

Director
Regulatory Affairs

Effective 2003

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

LIST OF EFFECTIVE SHEETS (continued)

(P)

| <u>Sheets</u> | <u>Number of Revision</u> |
|---------------|-------------------------------|
| 21 | 1st |
| 22 | 1st |
| 23 | 5th |
| 24 | 2nd |
| 25 | 2nd |
| 26 | 2nd |
| 27 | 2nd |
| 28 | Original (P) |
| 29 | 1st * (P) |

* Denotes Change

(P) Pending approval of Advice Letter No. 224.

(continued)

Advice Letter No. 225

Issued By

Date Filed SEP 24, 2003

Decision No. _____

Director
Regulatory Affairs

Effective 2003

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

| RATES (continued) | | Nonrecurring Charge | Monthly Rate | (P) |
|-------------------|---|---------------------------------|-----------------------|---------|
| A8 | 900 Blocking ¹ | | | (T) (P) |
| B1 | Initial business or residence request to block access to 900 service | No Charge | | |
| B2 | Each business or residence request to remove (unblock) blocking from access to 900 service | No Charge | | |
| B3 | Subsequent business or residence request for blocking access to 900 service, per line | ² | | (P) |
| A9 | Remote Call Forwarding Service ¹ | | | (T) (P) |
| B1 | First network access line equipped | | \$ 33.60 ³ | (P) |
| B2 | Additional network access line equipped | | 33.60 ³ | (P) |
| A10 | Call Referral Service | <u>Residential and Business</u> | | (T) (P) |
| B1 | Basic Call Referral First 30 Days | No Charge | | |
| B2 | Extended Basic Call Referral, per month ^{4,5} | | | |
| | First Month | \$ 20.00 | | |
| | Each Additional Month | 10.00 | | (P) |
| ¹ | Service is provided only where facilities are available. | | | (P) |
| ² | Applicable Special Services charge in Schedule No. A-5 will apply. | | | |
| ³ | In addition to residence and business one-party service rate in Schedule No. A-1 and applicable service order charge in Schedule No. A-5. | | | |
| ⁴ | Maximum order is 12 months, including the first 30 days offered under Basic Call Referral. | | | |
| ⁵ | Total amount billed for all months on customer's final bill. | | | (P) |

(P) Pending approval of Advice Letter No. 224.

(continued)

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Issued By

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Effective 2003

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | <u>Residential</u> | <u>Business</u> | |
|--|---|-----------------------|-----|
| A10 Call Referral Service - Continued | | | (T) |
| B3 Split Call Referral/Call Messenger SM , ¹ | | | |
| C1 Split Call Referral/Call Messenger SM Service, each month or fraction thereof | \$ 15.00 ² | \$ 25.00 ² | |
| C2 Customized Recording Set-Up Fee, initial or subsequent order | 25.00 | 25.00 | (P) |
| A11 Snowbird Service | | | (N) |
| | <u>Nonrecurring Charge</u> ³ | <u>Monthly Rate</u> | |
| | <u>Bus</u> <u>Res</u> | <u>Bus / Res</u> | |
| B1 Snowbird Service ^{4,5} | | ⁶ | |
| C1 Special Order Charge | \$ 9.00 | \$ 9.00 | |
| Reconnection Charge | 35.00 | 30.00 | (N) |

¹ No initial free period offered with this service. Minimum subscription period of one month; maximum of twelve months.
² Charge applies for the number of months selected by the customer. The total amount is billed on customer's final bill for the disconnected telephone number.

³ No additional service charges apply to restore service at the completion of the Snowbird Service period.

⁴ Vertical services or miscellaneous services associated directly with the line service will not be charged during the period the customer is furnished Snowbird Service.

⁵ Any miscellaneous services not directly associated with the line service, such as Directory Listing or Operator Services, will continue at the standard tariff rates.

⁶ Rate is 50% of monthly local exchange service charge as set forth in Schedule No. A-1, Section A1.B1 and A1.B2.

(P) Pending approval of Advice Letter No. 224.

(continued)

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Decision No. _____

Director
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Effective 2003

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A7 Snowbird Service

(T)

B1 Snowbird Service is available to customers who subscribe to B1 business or residential non-measured class of service. Snowbird Service is not available to Lifeline Service customers.

(N)

B2 Snowbird Service allows customers to suspend their service and reserve their existing telephone numbers and facilities during the service period. During the service period ("Snowbird Service Period"), no outward or inward calls may be completed with the exception that access to 9-1-1 emergency services will be available.

B3 Snowbird Service will not be made available for a period of less than one month.

Snowbird Service is available to customers for a maximum period of nine months. The customers' numbers must be working for at least 90 days in a calendar year.

B4 During the Snowbird Service Period, no installations, moves, changes or maintenance will be provided. Changes to the billing address are allowed.

B5 The customer may request a restoration date in advance of the maximum allowable Snowbird Service Period; otherwise, the customer's original services and billing will be restored on the last day of the maximum allowable Snowbird Service Period of nine months.

B6 Monthly bills for line service are rendered at the Snowbird Service rate during the Snowbird Service Period and are to be paid in accordance with regular collection practices.

B7 Snowbird Service will be billed at 50% of the customer's monthly local exchange service charge. Customers will also continue to pay the full Federal End User Common Line charge as set forth in Verizon Telephone Companies Tariff FCC No. 16 and other applicable taxes and surcharges.

(N)

(continued)

Advice Letter No. 225

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Decision No.

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Regulatory Affairs

Effective 2003

ARIZONA

SCHEDULE NO. A-1

(P)

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A18 Call Referral Service (continued)

B2 Service Description (continued)

C2 Extended Basic Call Referral

- D1 Extended Basic Call Referral service includes the features of Basic Call Referral service and provides customers the ability to extend Basic Call Referral service beyond the initial 30-day period for a fee. The minimum subscription period for Extended Basic Call Referral service is one additional month, and the maximum period is eleven additional months.

C3 Split Call Referral/Call MessengerSM

- D1 Split Call Referral/Call MessengerSM service is an optional customized intercept service available to residential and business customers who have relocated or changed telephone numbers and request more than the Basic Call Referral announcement. The customer may specify the wording for the referral announcement (up to 240 characters). The announcement may include referral information such as line status, names, new telephone number, new address, zip code, and business hours, but may not include any advertising as determined solely by the Company.

Split Call Referral/Call MessengerSM service may be requested when a disconnected number has been in use by more than one customer (e.g., business partnership, members of the same household), and each party wishes to receive calls at their new number. A customized recording is created using each party's name and associated new number as directed by the customers.

Split Call Referral/Call MessengerSM service is offered for a minimum of one month and a maximum of twelve months.

B3 Application of Rates and Charges

- C1 The rates and charges specified in RATES, A10, are in addition to any other applicable rates and charges. (T)
- C2 In addition to the monthly charge for Split Call Referral/Call MessengerSM service, a Customized Recording Set-Up Fee will apply.
- C3 The Customized Recording Set-Up Fee applies to all initial and subsequent orders for Split Call Referral/Call MessengerSM service. (P)

(P) Pending approval of Advice Letter No. 224.

(continued)

Advice Letter No. 225

Issued By

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Regulatory Affairs

Effective 2003

ATTACHMENTS

SUSPENSION OF SERVICE

CUSTOMER'S SERVICE MAY BE SUSPENDED: (Continued)

AT CUSTOMER REQUEST (Continued)

General (Continued)

Upon sufficient notice from the customer, service will be restored during day hours except on Sundays or holidays.

Bills are rendered at the reduced rate on regular billing dates during the suspension period and should be paid in accordance with the regular collection practices of the company.

The charges for reconnection of service after temporary suspension are those set forth in Section 15.

Temporary Suspension of A Customer's Entire Service (Often called "Vacation Suspension")

Temporary suspension of a customer's entire service is available for any period of one month or more in connection with any grade of business or residence service, except customer-owned line service.

The monthly rate during the period of suspension will be 50% of regular monthly local service rates, including the rates for all associated miscellaneous services except directory advertising which will continue at full rate.

Temporary Suspension of Part of A Customer's Service

Temporary suspension of part of a customer's private branch exchange or key telephone service is available for any period of two months or more.

A 50% reduction in rate is applicable only to such of the service and facilities which are temporarily made inoperative. Regular exchange service rates are applicable to all other services and facilities which are continued in service.

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

| | |
|---------------|------------|
| Exchange | <u>All</u> |
| Section No. | <u>7</u> |
| Sheet No. | <u>7</u> |
| Amendment No. | <u>2</u> |

(T)

GENERAL RULES AND REGULATIONS APPLYING TO TELEPHONE SERVICE

BILLING RULE

Telephone bills are presented monthly; local service charges are billed one month in advance; charges for toll calls are billed one month in arrears.

The billing date is printed on the bill and the date rendered is the mailing date.

Subscriber bills are due and payable when presented. Bills for telephone services may be considered delinquent fifteen (15) days after the date the bill is rendered. Delinquent accounts for which payment has not been received may be terminated twenty-two (22) days after the date the bill is rendered. Service will be subject to disconnection upon five (5) days written notice.

All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative.

TEMPORARY SUSPENSION OF SERVICE (VACATION SERVICE)

A. GENERAL

1. Local exchange telephone service may be temporarily suspended for a maximum period of six (6) months of an annual period.
2. The minimum period service may be temporarily suspended is one (1) month.
3. Service temporarily suspended will be restored without charge.
4. Temporary suspension of service shall not apply to Service Station Service, Foreign Exchange Service, and Cable Carrying Charges.
5. Seasonal customers are required to contract for service on an annual basis and will be billed monthly.

(T)

(T)

Issued August 5, 1999 Applicable to bills rendered on and after September 5, 1999
 Authorization by order No. _____
 Letter _____

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All
Section No. 7
Sheet No. 8
Amendment No. 3

(T)

GENERAL RULES AND REGULATIONS APPLYING TO TELEPHONE SERVICE

TEMPORARY SUSPENSION OF SERVICE (Continued)

B. RATES

(T)

1. Business Service and Residence

- a. Temporary suspension of entire service is charged 50 percent of the monthly local service charges.
- b. Temporary suspension of a portion of service is available only in conjunction with private branch exchange service for that equipment which can be suspended without suspension of the entire service. A charge of 50 percent (50%) of the monthly local service rates applies to the portion of service temporarily suspended. Full rates apply to services continued in service.
- c. Suspension of service will start with the first day of the month and end with the last day of the month. (Billing date will be considered the first day of the month). Telephones connected or suspended after the first day of the month will carry the regular monthly rate for that month.

(T)

SPECIAL PROMOTIONS

- A. Upon 30 days advance written notice to the Commission, the Company may provide certain promotions to its Customers and/or prospective Customers to attract new customers or to increase subscriber awareness of a particular service offering.
- B. These promotional offerings may only apply to certain services and may be limited to specific dates, times and locations. Except for the rates charged under special promotions offerings, all other terms and conditions of service contained in this tariff will apply to such service offerings. Promotional offerings will not exceed 90 days unless approved by the Commission.

Issued August 5, 1999 Applicable to bills rendered on and after September 5, 1999
Authorization by order No. _____
Letter _____

EXCHANGE AND NETWORK SERVICES TARIFF
FRONTIER COMMUNICATIONS OF THE WHITE MOUNTAINS

TARIFF PART:

Network Access Line Svc.

CANCELLING:

Original Sheet No. 6

Sheet No.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

| | | Monthly Rate | Billing Code |
|----|--|-------------------------|-----------------|
| A2 | Local exchange network access lines (continued) | | |
| B3 | Seasonal service for residence customers | | |
| C1 | Local exchange network access line only (75% of rate) | | |
| D1 | Base Rate Area | \$11.70 | SEAS |
| D2 | Zone 1 | 14.70 | R1SE |
| B4 | Touchtone service | | |
| C1 | Business network access line, per line | .50 | TCBL |
| C2 | Residence network access line, per line | .50 | TCRL |
| | | Nonrecurring Charge* | Billing Code |
| B5 | Enhanced line service | | |
| | Enhance a voice line for data transmission | \$95.00 | NELS |
| | | \$9.00 | ELS |
| B6 | Rotary hunting, additional charge per line | 2.25 | RNL |

* In addition to applicable charges as shown in Schedule No. A-5.

DATE ISSUED: September 03, 1997

EFFECTIVE DATE: September 24, 1997

FILED BY: F. Wayne Lafferty

TITLE: Assistant Vice - President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.: 59810

DOCKET NO.: E-1032-96-353

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A7 Seasonal service

- B1 Seasonal service at 75 percent of the applicable local network access line rate only is provided for a one-year period.
- B2 The minimum service period is one year. If service is discontinued in less than one year, regular monthly charges will apply for all months of service provided at the reduced seasonal rate.
- B3 Local service charges for seasonal service shall be billed on a monthly basis. Customers to this service are responsible for all toll charges incurred.
- B4 Seasonal service is not intended as a low rate service and any indication that it is being so used will be investigated in order to prevent abuse of this service. Proof of permanent residence other than the seasonal location will be required by the utility.
- B5 The utility will determine whether service under this schedule is to be provided and shall be based upon the customer's use of the service.
- B6 Service connection charges as set forth under Schedule No. A-5, Service Connection Charges, will apply to all services connected.
- B7 The utility assumes no responsibility to intercept calls.
- B8 Customers to seasonal service will have full inward and outward calling capabilities during the reduced rate period.
- B9 Seasonal service is offered to customers for residence flat rate service only.

DATE ISSUED: September 03, 1997
EFFECTIVE DATE: September 24, 1997
FILED BY: F. Wayne Lafferty
TITLE: Assistant Vice - President

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